



21²² Annual Report

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From Jennielynn Holmes

Chief Executive Officer

This was the biggest year Catholic Charities has ever had! With the completion of the Caritas Village Capital Campaign, an expansion of our immigration legal solutions, and continued innovation of homelessness prevention services, we are going further than ever before to help the people we serve hold onto home.

The heart of Catholic Charities' work is people.

Coming into my new role as CEO, this is what motivates me every day. You, our supporters, along with our staff, are united by core values of service and a belief in justice. Those shared values hold us together during the darkest of times. We have found common ground and purpose, aligned values, and forward momentum of our mission. This work isn't easy.

Where others give up, you go in.

You are here because you believe that everyone deserves a life of dignity, free from the affliction of poverty and injustice. You seek solutions and tangible tools to alleviate the pain of poverty in this community.

Your generosity surrounds our team with love, making it possible for the child, the parent, the caregiver, the immigrant, or any forgotten soul to find light in darkness.

In this book, you will see the positive impact you made last year.

I'm thrilled to share the impact is incredible!

I'm particularly pleased to report that new crisis response solutions like inRESPONSE and Safe Parking have been an answer to the prayers of many.

Catholic Charities' family of supporters is like no other.

A tapestry of diversity representing all walks of life, we celebrate what makes each of us unique and learn from each other to achieve our goals.

Looking back at 2021, I'll never forget the collective malaise that washed over many of us. We have been facing what has felt like more than we could handle and are ready to move on. So many solutions to the toughest problems have felt out of reach for many. Through it all, I knew there was one thing that could never be underestimated – our unwavering compassion for each other.

As I reflect on Len Marabella's legacy, I know I have big shoes to fill going forward. I simply cannot wait to build on all we achieved last year. Thank you for being a community we can count on to make a difference.



Jennielynn Holmes
Chief Executive Officer



Our Mission:

Inspired by the love and teachings of Christ, we serve and advocate for vulnerable people of all cultures and beliefs, prioritizing those experiencing poverty.

Our Vision:

Catholic Charities is a leader in providing direct services to poor and vulnerable people in the Diocese of Santa Rosa, so they can create a life of dignity and achieve their full potential.

Our Values:

Rooted in gospel values and embodying Catholic Social Teachings we...

- Serve with Love for All
- Champion Diversity, Equity, and Inclusion
- Act with Integrity
- Strive for Excellence
- Serve as one Catholic Charities Family
- Nourish the Spirit



Homelessness & Housing Solutions

Home is the foundation of our lives...



Catholic Charities' housing-focused services touch the lives of thousands of children, veterans, and other vulnerable adults facing homelessness each year. As the most comprehensive homeless services provider in Northern California, we run the full spectrum of programs from street outreach to emergency shelter to permanent supportive housing.

While other Bay Area counties have seen double-digit increases in homelessness, your support has helped our team stay ahead, notably making a measurable reduction in family homelessness.

We need to get even further ahead. The cost of living in California continues to rise by the day, forcing more families to make increasingly precarious choices. Feed their family or fill up the gas tank? Pay the light bill or pay the medical bill? Saving for the future feels impossible.

Through Catholic Charities, clients have a guide to help them navigate the terribly complex world of public and private resources so they never experience the trauma of homelessness.

Our team builds a bridge to opportunities they may not have even known were available. Never a simple handout, staff helps clients get back on their feet so they can get ahead and participate fully in our community.

With the opening of Caritas Village in the Fall of 2022, our community has the opportunity to go even further with us than ever before.

Your generosity makes the dream of home a reality for the many children, families, and individuals we serve.

Housing and Shelter Services:

- Children and youth enrichment
- Emergency shelter
- inRESPONSE Crisis Team
- Recuperative beds
- Safe Parking
- Street outreach & dignity services
- Supportive Housing

Homelessness Prevention Services:

- Benefit Enrollment
- Disaster Response & Recovery
- Financial Stability Case Management
- Food Access & Nutrition Education
- Housing Counseling
- Senior Phone Check-ins & Transportation

523



Found or Retained Stable Housing

237,156

Meals Provided at Food Distributions

91.3%

Housing Retention Rate



\$2,327,115

Rental and Other Diversion Assistance



1,457

Engaged by the Homeless Outreach Services Team



731

Grew Income



A Light at the End of the Tunnel

"The Pit," as it was known to anyone living in it, was an encampment in Santa Rosa for over 100 individuals experiencing homelessness. And it was just that. Sickness and pain were constant. D.J. was stunned to find himself at The Pit after hitting rock bottom.

"I was raised to hold my head high no matter what and work hard to get what I want. It always worked for me. I am a proud father, was a business owner, and an avid model train enthusiast...until it all fell apart." A decades-long marriage ended in divorce. His business shuttered due to the pandemic. This, plus a major health crisis, cost him his housing. He thought all he had was his old RV and a place to park at this appalling encampment. Turns out he had an advocate.

It was following his seventh visit to the emergency room that D.J. was referred to Nightingale, Catholic Charities' recuperative care shelter for unhoused individuals in need of healing. From here, he had the opportunity to take his RV, filled with all of his treasured belongings, to Safe Parking. This new partnership with The City of Santa Rosa began in 2022, offering residents an alternative to congregate shelter.

Every individual's needs are different and, to truly meet the moment to address homelessness, these proven alternatives must be explored.

**We have good news:
we are seeing results!**

ACCORDING TO THE 2022 SONOMA COUNTY POINT IN TIME COUNT, 520 UNHOUSED INDIVIDUALS LIVE IN THEIR CAR OR RV.

At first, the work came slowly. But over time, D.J. regained his confidence and began to complete the work himself. *"I loved being a part of the social community that developed at Safe Parking. I made friends with people that I had seen in the encampment."*

"I'm here to encourage my participants any way I can as we search for housing," shares case manager Yuri Rivera. *"I saw an incredible change in him over the last few months. He is strong. I know he will succeed in housing."*

After a few months of searching and small but meaningful steps forward, D.J. found housing that meets his health needs and has the space for him to rebuild his life. Catholic Charities housing stabilizers will help ensure his transition goes smoothly. He hopes to soon reconnect with his children. Though his new disability prevents him from getting back to automotive work, he has already begun making space for a new model train set.

"All I needed was a little light at the end of the tunnel. Yuri and Catholic Charities provided that light. I am so grateful to be home again,"



D.J. and his Case Manager Yuri Rivera

Immigration & Naturalization

Building bridges in new ways...

Catholic Charities' Immigration Team provides over 3,000 legal services to immigrants in communities across Northern California each year.

Alejandra Torres and Dina Lopez Immigration Department Leaders

In this time of uncertainty for our immigrant community, Catholic Charities continues to provide trusted legal services to courageous individuals and families so they can overcome barriers and build a better life - safely.

Elsewhere, immigration legal services are costly and out of reach for many immigrants already struggling to make ends meet. Many may not know the legal options available to them or have been harmed by unscrupulous charlatans in the past. We help them along the legal path.

Even as federal policy changes daily, our ten multilingual Department of Justice-accredited staff counselors stay current in their training so they can properly guide clients as policy continues to change.

A renewed investment in online outreach, as well as rural programming, has made services more accessible to our client base from Sonoma County to the Oregon Border. Expanded language offerings have extended a helping hand to our Eritrean community in Sonoma County.

For those without a legal pathway to citizenship or documentation, staff provides counsel so they can be aware of their rights. Though these can be hard conversations, the outcomes keep these families and our entire community safe.

Thanks to you, our immigrant neighbors can thrive and participate fully in our community according to the legal options available to them.

Services Include:

- Citizenship & Naturalization
- DACA
- Education & Outreach
- Family-Based Petitions
- Green Card Renewals
- U Visa & VAWA

Areas of the Diocese Represented

Sonoma, Mendocino, Lake, Humboldt, and Del Norte counties

438  **150** 
DACA Services U Visa Services & VAWA

277 
Citizenship & Naturalizations

373 
Family Based Petitions

224 
Participated in Citizenship Classes

1,203 
Outreach and Screenings

\$2,611,900+
Money saved by clients

"No matter how long it takes - we will be there..."

Have you ever had an experience where you're going through something so beyond the realm of what you thought possible for your own life that you don't even recognize yourself in the mirror? So it was with Beatriz. She was born and raised on a ranch in Mexico and at the age of 27, found herself a single mom with five young children.

You can imagine the struggle of daily life and the impossibility of escaping poverty. In this backdrop, she met a man who frequented the restaurant where she worked. He pursued her. He flattered her. He told her things she no longer believed about herself. He made her feel seen- like a person again. Little did she know, he only offered the illusion of love.

Fast forward a few years. That false love faded into a nightmare. A forced immigration to the United States by her abuser and physical abuse of the children by their father, she found herself making that dreaded 9-1-1 call to report unbearable abuse. She took a massive risk making this call. What would happen to her if she told them there was a problem and they didn't believe her? Would they take her kids away? Would they leave her alone with him? Would he kill her? What if they took him away? The risk was worth it. Now she would have documentation of this crime against her.

Beatriz was referred to Catholic Charities for immigration legal services in 2010. *"What I've lived through cannot easily be forgotten but I need to move forward,"* she told Ashley Patel, her case manager. After screening her, Ashley realized she could be eligible to apply for U Visa - a legal immigration status that is available to people who were victims of certain crimes in the U.S., who suffered substantial physical and/or mental harm as a result, and who collaborated with law enforcement in the investigation and/or prosecution of the crime.

The backlog of U visa applications across the U.S. has grown so much that at the current pace, it would take over 17 years to process them all.

This immigration remedy was created by Congress in 2000 under the Violence Against Women Act as a way to incentivize immigrant crime victims to step forward to report criminal activity and bring violent perpetrators to justice.

The U Visa application process is long and tedious. Many elements have time limits and in a typical bureaucratic fashion, those limits are running counter to endless waitlists. For Beatriz, life marched on. Her kids were growing up, developing, and going through school; meanwhile, she was trying her best to recover and move on from her trauma. The clock was ticking, but there was no way around it. It wasn't until years later that she would be ready to file the U Visa.

The following four years felt like an eternity to Beatriz, but she was granted Deferred Action and placed on the waitlist. That indicated that USCIS has reviewed the application and would approve it, except that there were no visas available to give out. It took ages for her work permit to arrive, but when it did, she had a new level of freedom to help her family. Through it all, Beatriz's priority was ensuring her children could find the same stability. The process is far from over...but we can get there and we will.

Thanks to you, Catholic Charities can be there every step of the way to keep her safe with every legal option she has available.

The U Visa is among the most complex and nuanced of immigration applications.

This text is an abridged version of Beatriz's experience, capturing only a fraction of the steps she has taken for her family. Her children continue to face something different altogether on their pathway to legal permanent residency.

Your support makes all the difference in her family's life...

To read the full story, [**PLEASE CLICK HERE**](#)



Beatriz and Ashley Patel, Case Manager



From Jim Nantell

Board President

"For you know the grace of Jesus Christ, that though He was rich, yet for your sake, He became poor, so that you through his poverty might become rich." II Corinthians 8:9

As donors, we know nobody achieves glory supporting or working for a nonprofit. That's not why you and I are here. With all that is at stake for the most vulnerable in our community, you have stepped up anyway to serve even when it is hard. You have made an extraordinary sacrifice - you are making a difference. I see it every day...

I am proud of the work our staff accomplishes even when no one is around to say "thank you." You help our team remain nimble in their commitment to solve the most significant crises in Northern California.

I am proud of this board which has pulled their many gifts and countless hours to lift Caritas Center from a maze of blueprints and off the page to reality.

I am proud of the volunteers who give of their precious free time to serve a meal, teach a child, or support an immigrant. We know that even a simple smile can change a life. They offer this joy and so much more.

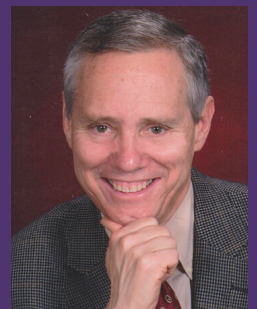
I'm proud to serve with you...

Your gifts fuel hope within the people we serve. I hope you can feel a sense of comfort in knowing you have been such an important part of this incredible journey.

Catholic Charities will continue to be a nonprofit our community can count on through it all. I hope you enjoy reading about our incredible family of donors in the coming pages...

Jim Nantell

President of the Board



Our cherished donors

Catholic Charities expresses sincerest gratitude to the following individuals, families, foundations, and churches for supporting our ongoing work with gifts and grants of \$1,000 or more between July 1, 2021 and June 30, 2022.

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St. Seraphim of Sarov Orthodox Church
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Denise Scaglione
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Patty and Paul Schoch
Scott and Julie Schoepp

Donors to the Caritas Village campaign are recognized at caritas-village.org and in our 2022 Impact Report. To read the report, please visit www.caritas-village.org.

Donors continued...

James and Gayle Serventi
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Desmond and Margaret Shapiro
Sharon Malm Read Endowment for the
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Bob and Kathie Yeend
Dolores and Robert Zeni
Zellerbach Foundation
Michael and Nicole Zocchetti
Loretta and Richard Zweig

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To read the report, please visit www.caritas-village.org

Faith in Action

For Joan Maxwell, faith is a verb. With over ten years of dedicated commitment to Catholic Charities under her belt, we are proud to recognize this luminary who shines bright among so many bright lights in our family of supporters.

No stranger to hard work and community advocacy, Joan has been a force behind many of the programs our community holds most dear. Her journey began as a board member and donor in 2012 when the dream of Caritas Village was in its infancy. She collaborated with the team in those early days to help bring the plans to life.

Given the complexities of the Center's funding, her past expertise as a CFO was invaluable with the most complex funding stream of all - New Market Tax Credits, a public program that promotes community development and economic growth. A maze of intricacies, Joan helped to move the process forward, a key element that launched construction.

"For me, my joys are first my family and right behind them, giving back to my community. Give me a Board or an issue to fix and I'm fulfilled. I'm so thankful to have been able to channel my faith in a way that sustains Catholic Charities."

Joan's passion for service fostered a spirit of generosity in her daughter, Michelle. From a young age, she began volunteering for various agencies, most recently at the local food bank, and has since found ways to serve alongside her mother with her own monthly pledge to Catholic Charities.

"Nothing feels better than being able to serve our community with my mom and dad, especially during these difficult times. I'm thankful I had parents who instilled in me the value of philanthropy," shares Michelle.

We thank the Maxwells for the countless ways they breathe life into our programs. Your generosity is a beacon to many!



What We Leave Behind...

Len Marabella, CEO Emeritus, lets his light shine brightly. After losing his home in the disastrous 2017 Tubbs Fire, he was faced with a choice – dilute his time with a home rebuild or answer the call to move Caritas Village forward. For him, the choice was easy.

Len sees God’s divine love clearly through you, his team, and everyone Catholic Charities serves. He recognizes the hand of God guiding his life through his Jesuit education, the teachings of Pope Francis, Ignatian Spiritual Exercises, and the devoted volunteer work of his wife, Pat.

Len's journey as CEO came to an end in mid-2022. He graciously offered to continue on our Board.

Len and Pat have once again answered the call to serve by making a legacy gift, ensuring their support lives on within the work they hold so close to their hearts. By leaving Catholic Charities in their will, they will provide a firm foundation for programs that bring light to those who are clinging to hope.

Modeling Christ’s call meant showing up in his career, service, church, and his family. This is his legacy. To be selfless and faithful in his charity. Through his legacy gift, this light can shine the way for others...

“In the same way, let your light shine before others, that they may see your good deeds and glorify your God in heaven.” Matthew 5:16



Father Stephen Canny Legacy Circle

We express our sincerest gratitude to the following individuals and families who have remembered Catholic Charities in their estate plans as of October 14, 2022.

Anonymous (9)
Dr. Gary Barth and Kevin Barth
Davis Bernstein and Patti Callahan
Estate of Kathleen Blank
William Boorman
Estate of Edward and Caroline Broll
Marilyn Bruce
Janice Campiformio
Rev. Stephen Canny
Estate of John Caslin
Honora Connolly
 in memory of Kevin Connolly
Rev. Michael Culligan
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Michael and Maureen Dolce
John and Nora Doolittle
Margaret Duckhorn
Estate of Roderick Fagan
Estate of Yvette Fallandy
Estate of Alice Friederich
Estate of Clara Fusco
Agnes Gerard
Thomas and Judy Glenn
Estate of Dennis Gomes
 and Maxine-Michael Gomes

Beverly Gooch
Estate of Donald and Maureen Green
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Alex and Judy Halasz
Michael and Judith Handley
Estate of Kathleen Hartman
Wayne Henkels and Kristin Mills
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 in memory of Susan Kennelly
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Robert and Sherral Krantz
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Estate of Beatrice Lynch
Estate of Rosemary Maki-Ramatici
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Gerald and Katie McCormick
Estate of Eleanor McManus
Estate of Margaret Clare Melanephy

Estate of Gloria Menchini
Joseph Michalek
Angela and Ken Moeller
Estate of John J. O'Brien
Michael and Leila O'Callaghan
Michele and Randy Osmon
Estate of Frances Ossolinski
Bill Osterland
 in memory of Jeanne Osterland
Estate of Edward Ottoboni
Don and Michelle Pakulak
Arlene Pearson
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Estate of Yen Putnam
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John and Ingrid Sheets
Estate of Hart F. Smith
Gregory and Patricia Steele
Timothy and Carol Stewart
Joseph and Judy Tembrock
Nelson and Jane Weller
Estate of Linda White
Estate of Caroline Vitellini
Dr. Gene and Anne Zingarelli

Visit srcharities.org/bequests to learn how you can be a part of the Legacy Circle!

Faith Partner Spotlight:

ST. SERAPHIM OF SAROV ORTHODOX CATHEDRAL

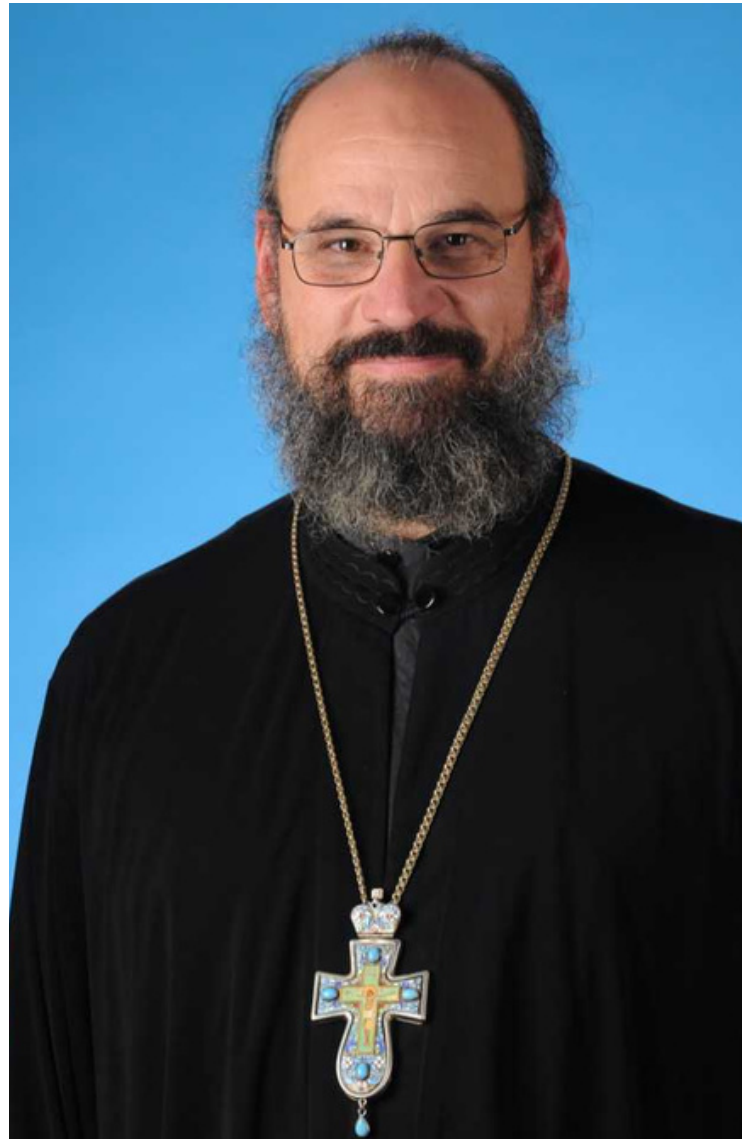
Over ten years ago, Fr. Lawrence Margitich was introduced to Catholic Charities through his daughter-in-law who worked at the Family Support Center (FSC) at Catholic Charities. This meeting launched a fruitful partnership with many of the programs such as the Family Support Center, Nightingale, and Food Access which have been blessed by the members of St. Seraphim's.

Every year you can feel the support from the parish, especially during the holidays. Whether they are donating towels to the Drop-in Center, prepping Thanksgiving meals for our clients to pick up, filling backpacks with necessities for Nightingale participants, or giving Christmas gifts and shelter room sponsorship at FSC, St. Seraphim's parishioners exemplify a spirit stewardship at Catholic Charities.

"The impact Catholic Charities has on Sonoma County and beyond cannot be overstated," Fr. Lawrence shares. *"We are grateful to be in partnership with such effective and compassionate outreach."*

We wish to express the gratitude we have for St. Seraphim for their collaboration all these years.

As we move forward into Caritas Village and see the needs evolve in Sonoma County, we know we can accomplish anything with partners like St. Seraphim.



Volunteers

Volunteers are the lifeblood of Catholic Charities. The lives of the people we serve – from a family experiencing homelessness to a mom seeking diapers for her infant or seniors needing assistance – are changed by those who give of their time and talents.

Active Volunteers: **205**
Hours: **8,415**
Total Value: **\$240,189**



We are so grateful to Don Shelhart who has driven 3,200 miles so far in 2022!

Don serves as a driver for Caring Rides, Catholic Charities Senior Transportation Program. Three days a week, he takes people to their various appointments, physical therapy, grocery shopping, support groups, and more.

"I volunteer because it gives me a chance to connect with people in a beautiful way. Riders are quite grateful and always very interesting."

One of his favorite riders is an 88-year-old gentleman who is a Holistic Health Educator and Natural Food Chef with two Master's degrees. *"I take him to his acupuncturist appointments. He is very organized with lists of where he wants to go and what he needs to buy. He goes to Dollar Tree, three different thrift stores, as well as specialty grocery stores for the precise ingredients and products he needs to make unique meals."*

"In a time when we all need a little bit of good news, this program has given me an opportunity to lift spirits and be lifted myself. We always need more drivers - I hope you will join me!" shares Don.



Businesses, Organizations, & Public Funders

Catholic Charities expresses sincerest gratitude to the following public funding partners for supporting our work with gifts, grants, and contracts of \$1,000 or more between July 1, 2021 and June 30, 2022.

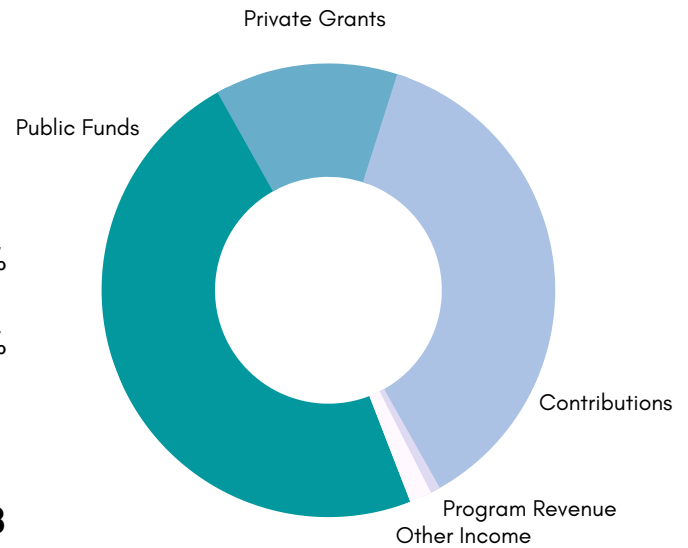
Adventist Health - St. Helena Hospital
Andy's Produce Market
American Red Cross
AmeriCorps (CNCS)
Bottle Barn
Brown-Forman Corporation
California Dept. of Education
California Dept. of Housing and Community Development
California Dept. of Social Services
California Dept. of Transportation (CalTrans)
California Governor's Office of Emergency Services
Chateau Montelena Winery
Cheniere Energy Inc.
City of Napa Housing Authority
City of Santa Rosa
City Rohnert Park
Del Grande Dealer Group
Family Justice Center Sonoma County
First 5 Sonoma County
HomeFree-USA
California Housing Finance Agency (CalHFA)
US Dept. of Housing and Urban Development
Humanidad
Humboldt County Human Rights Commission
Kaiser Community Benefit - Marin Sonoma
Kaiser Community Benefit - Napa Solano
Kaiser Permanente
Keysight Technologies
Napa Health and Human Services
North Bay Property Advisors
Opperman & Son Inc
Pacific Gas & Electric (PG&E)
Partnership Healthcare of California (PHC)
Providence - Queen of the Valley Medical Center
Providence - Santa Rosa Memorial Hospital
PYATOK Architecture + Urban Design
Redwood Community Health Coalition
California Primary Care Association
Redwood Credit Union
Center for Volunteer and Nonprofit Leadership (CVNL)
Sonoma County Dept. of Health Services
Sonoma County Dept. of Health Services, Area Agency on Aging
Sonoma County Community Development Commission
Sonoma County District Attorney
Sonoma County Housing Authority
Sonoma County Office of Emergency Management
Sonoma County Secure Families Collaborative
Sonoma Media Investments
Speedway Children's Charities, Sonoma Chapter
Sutter Bay Hospitals, Santa Rosa Regional Hospital
Top Speed Data Communications
Trowbridge & Wright Investments, Inc.
United Way of the Bay Area
United Way of the Wine Country
US Dept. of Homeland Security
US Dept. of Justice, Office for Victims of Crime
US Dept. of Veterans Affairs
Wells Fargo
Verity
Viavi Solutions



Operating Revenue

Public Funds	\$13,797,456	53%
Private Grants	\$2,297,030	9%
Contributions	\$9,106,255	35%
Other Income	\$390,157	2%
Program revenue	\$174,920	1%

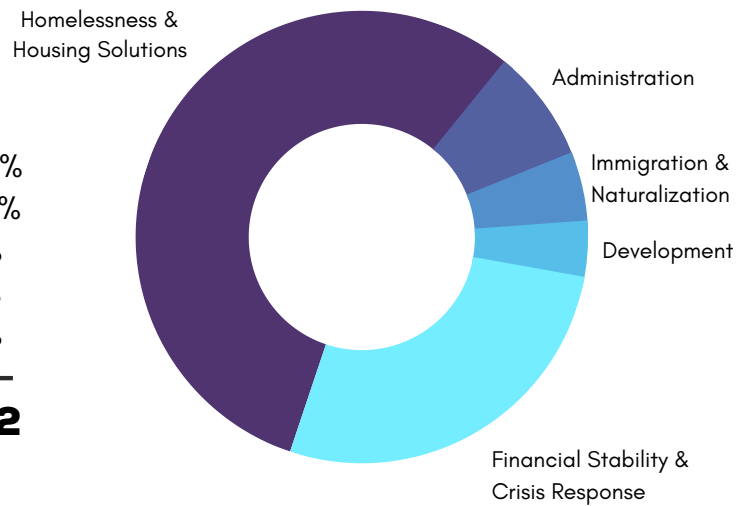
Funds available for use: \$25,765,818



Operating Expenses

Homelessness & Housing Solutions	\$11,490,887	54%
Financial Stability & Crisis Response	\$5,822,526	27%
Immigration & Naturalization	\$1,017,011	5%
Administration	\$1,937,558	9%
Development	\$1,051,740	5%

Total operating expenses: \$21,319,722



*Unaudited. Audited financials for FY21-22 will be available at srcharities.org in early 2023. These figures exclude revenue and expenses for developing Caritas Village, Catholic Charities major housing and services project in downtown Santa Rosa. Caritas Village financial information is available at Caritas-Village.org.

Catholic Charities of the Diocese of Santa Rosa is an independent, tax-exempt 501(c)3 organization. Our Tax ID # is 94-2479393.

We are committed to reporting transparent, accountable, and meaningful financial information presented in accordance with generally accepted accounting principles and industry best practices. Catholic Charities prepares an annual twelve-month operating budget for its fiscal year beginning in July and engages the services of an independent auditor to perform an audit of its financial statements. Our 990 is available at srcharities.org. Please request audited financials by calling (707) 308-4797.

Sonoma County

987 Airway Court
Mailing: PO Box 4900
Santa Rosa, CA 95402

(707) 528-8712
SRCHARITIES.ORG

Lake County

21298 Calistoga Road
Middleton, CA 95461

Napa County

1219 Jefferson Street
Napa, CA 94559

 **Catholic Charities**
of the Diocese of Santa Rosa
PO Box 4900
Santa Rosa, CA 95402

Get Involved!

Reach out to our team and learn how you can be a part of our mission...

- Secure the future of Catholic Charities through a gift in your will or trust.
- Help families moving into housing furnish their new homes.
- Volunteer in one of our programs - street outreach, children's programs, pet support, and more!
- Spread the word about the Caritas Center model and help other communities follow our lead.

Email Development@srcharities.org or call (707) 528-8712

About Catholic Charities

Catholic Charities of the Diocese of Santa Rosa is an independent 501(c)3 nonprofit that serves and advocates for vulnerable people of all cultures and beliefs. Since 1954 Catholic Charities has been a leader in providing direct services in Sonoma, Napa, Mendocino, Humboldt, Lake, and Del Norte counties, helping nearly 20,000 people per year find and keep housing, achieve financial stability, and move their immigration journey forward.

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Sign up for our mailing list and follow us on

Facebook and Instagram for regular Caritas Center updates!

